



eclipse
AUXC COMPANY



e5

Portlet Solutions - Supplier

e5 Portlet Solutions are designed to combine the rich functionality and performance of the e5 applications with the flexibility and availability of the internet. They extend the reach of an organisation's financial system beyond the usual user community, even where the solution is 100 per cent web deployable via the web user interface. Portlets enable all types of stakeholders, such as suppliers, customers and staff to employ self-service techniques and participate in collaborative e-business solutions.

e5 Supplier

The e5 Supplier solution enables accounts payable users to provide an enhanced 'self service' solution to their suppliers. This reduces the pressure on internal staffing by enabling key suppliers to answer many of their own queries and perform a number of useful account management functions.

Self registration

Suppliers are notified of the existence of a self-service portlet via e-mail or url link from the website and, by following this link, they can self-register to use e5 Supplier. To self-register, the supplier needs to

complete a web form to provide id, password and proof of identity using information about their account that only they can know.

Simple, intuitive, self-service access

Suppliers can access their account securely through a unique account identifier and password. Navigation is simple and intuitive and requires no training. They can immediately view a supplier workbench providing summary information relating to their account, including key questions such as how much they are owed, when they were last paid, and when they are next due to be paid.

A summary of key transactions is displayed with drill down access to the underlying data. For example, how many of my invoices are held, with drill down access to which transactions, and why. This intuitive access allows suppliers to view lists of transactions such as orders, invoices and so on, with an ability to view linked

transactions, such as part payments against invoices. Facilities are provided to e-mail relevant transaction owners, such as a buyer, with any query that they cannot resolve by the on-line access alone.

An order "flip" function is available, allowing a supplier to initiate production of an XML invoice, eliminating matching errors and re-keying needs.

The e5 supplier solution provides an extensible, enabling framework that will evolve to provide other added value functions as our customers demand.

Reduce internal costs

The solution can play an important role in your organisation by increasing the efficiency of the accounts payable function and reducing internal costs. Costs can be reduced because the provision of web access to account information and extended business processes can replace time that would otherwise have to be provided by purchasing departments, finance or other staff. In addition, suppliers can use the function to answer many of their own queries at the time they want, without having to wait for someone to investigate and answer their query.

Features

- Fully automated self-registration
- supports requests to supply from local suppliers
- provides an ability for suppliers to “flip” orders to XML invoices
- intuitive drill down to view transactions and linked details
- comprehensive search parameters allow transactions to be selected using various criteria, including wildcards, date and value ranges
- ability to view and amend contact, payment and address details
- integrated facilities to e-mail queries to the relevant purchasing manager
- accounts payable summary and detail can be viewed to provide a payment profile. If required, drill-down facilities are available to view transactions that make up the balances
- a graphical display of the supplier trade relationship is available according to order or invoice turnover
- Ability to upload product catalogues.

Benefits

- Provides a better purchasing function with lower costs
- reduces the work of the purchasing department
- enhances competitive edge through improved supplier relationships
- reduces the need for alternative costly communication methods such as telephone, printing, post, fax etc
- improves supplier relations by efficient resolution of queries
- secure access to data
- complete integration and sophisticated workflow to e-mail queries to the relevant purchasing manager, means that up to the minute data is provided.

Secure and integrated with e5

Access to e5 portlets is controlled by user name, password and role based controls. Integrated with the e5 application level security, the solution provides total control over the functions a person can perform and the data they can access.

Eclipse and e5

Delivering intelligent solutions with old-fashioned service

e5's multi cross platform engineering technology coupled with leading edge Java frameworks running on databases such as DB2, Oracle and SQL server, has resulted in a robust, scalable open architecture. Thin client technology means that all of the application is accessible from a suitable machine equipped with a browser and the java run time executable.

e5 is owned and implemented by Eclipse. At Eclipse our philosophy is simple. We deliver the right solution with the highest levels of service. This is part of our 'client for life philosophy'. Once your solution is implemented, we maintain a strong on-going business relationship, with 24 x 7 support and a range of value – added services to ensure your e5 solution is remains reliable and effective in your business.

For more information, contact Eclipse

1300 660 471

www.eclipsecomputing.com.au



0800 472 962

www.eclipsecomputing.co.nz



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